



# NOTICE TO RESIDENTS

## 2021 Water & Wastewater Rates

On February 8, 2021, Council adopted By-Law No. 07-2021 to set the 2021 rates for water and wastewater. The rates were increased by 5%, effective January 1, 2021 and are reflected below.

### The Base Rates will increase as follows:

|                               | <u>2020</u>          | <u>2021</u>          |
|-------------------------------|----------------------|----------------------|
| Residential Unit              | \$278.52 per billing | \$292.44 per billing |
| Residential Unit (water only) | \$92.84 per billing  | \$97.48 per billing  |
| Commercial Unit               | \$426.90 per billing | \$448.23 per billing |
| Commercial Unit (water only)  | \$142.30 per billing | \$149.41 per billing |

### Cubic meters of water used above the base rate will increase as follows:

|                 |                 |                 |
|-----------------|-----------------|-----------------|
| Water and Sewer | \$7.41 per unit | \$7.78 per unit |
| Water only      | \$2.45 per unit | \$2.58 per unit |

### Cubic meters of water included in base rate will remain the same:

|                   |                      |
|-------------------|----------------------|
| Residential Units | 15 units per billing |
| Commercial Units  | 30 units per billing |

The rate increase is reflected on the enclosed bill.

The Capital charge remains the same; it is not affected by the increase and is not included in the pricing above.

## April Hydrant Flushing

**Watermain / Hydrant Flushing** will take place from **April 6-30, 2021** between the hours of 8:00am and 3:00pm.

As a result of the flushing, water may be slightly discoloured or brown/reddish water. The water is entirely safe, however may not be aesthetically pleasing. To resolve this issue, run your taps for a short time until the colour is no longer present.

Weekly sampling is being conducted to ensure safe water.

Thank you for your cooperation in this matter.

If you have any questions, please call **613-269-3247**.

*Ontario Clean Water Agency (OCWA)*

# DISCONNECT

- Your downspouts from your drainage tile
- Your sump pump from the municipal sanitary sewer system



# PROTECT

- Our natural environment
- Our sewage treatment plant capacity
- Your water bill

## Did you know?

- Two types of sewers may be under municipal roads:
  1. **Sanitary sewers** – carry wastewater from household drains such as toilets, showers/bathtubs & sinks to the treatment plant
  2. **Stormwater sewers** – carry rainwater from catch basins & downspouts, releasing it into natural water courses like the Rideau River
- Downspouts & sump pumps connected to the sanitary sewer system needlessly send thousands of liters of clean rainwater to our sewage treatment plant
- This unnecessary demand on the plant consumes capacity that could limit the construction of new houses that would otherwise share the cost
- It is unlawful to connect your downspouts & sump pump to the sanitary sewer. The Ontario Building Code, Division B, 7.1.5.2 (1), states:

***“Every storm drainage system shall be connected to a public storm sewage works...or a designated storm water disposal location but shall not be connected to a sanitary sewage works.”***

## How can you help?

- Disconnect your downspouts from your weeping tile & disconnect your sump pump from the sanitary sewer
- Install downspout extensions to carry roof runoff away from your foundation
- Install a rain barrel & use rainwater to water your plants & flowers
- Tell your neighbours
- Call the Village for a FREE inspection & information on how you can help

**For further information or your free inspection, please contact:**

**Brad Cole, Manager of Operations**  
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